

## **Transcript: VICTORIA**

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### **Full Transcript**

Thank you for calling Benefits 100. This is Victoria. How can I help you? This might be ... I'm calling because I received an email about this, because I'm an employee through Mega Force. Okay. And I'm calling to see what it is about. This is for medical insurance that they offer. A what now? Medical insurance. Oh. Oh, okay. Never mind then.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits 100. This is Victoria. How can I help you?

Speaker speaker\_1: This might be ... I'm calling because I received an email about this, because I'm an employee through Mega Force.

Speaker speaker\_0: Okay.

Speaker speaker\_1: And I'm calling to see what it is about.

Speaker speaker\_0: This is for medical insurance that they offer.

Speaker speaker\_1: A what now?

Speaker speaker\_0: Medical insurance.

Speaker speaker\_1: Oh. Oh, okay. Never mind then.