

Transcript: VICTORIA

Taylor-5651323354660864-6381164261588992

Full Transcript

Hello? Your call may be monitored or recorded for quality assurance purposes. Hey, is this Ms. Verner? It is. Are you able to speak- I just got off the ph- I just got off the phone with another representative. I, you, I don't want them to make the changes. Just don't put her on. We're gonna just wait. Okay, so you no longer want to add her on? No, don't add her. Just leave everything like it was, with all, all my coverages. Okay. I will go ahead and undo that. Okay. All right, thank you. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Hello?

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Hey, is this Ms. Verner?

Speaker speaker_0: It is.

Speaker speaker_2: Are you able to speak-

Speaker speaker_0: I just got off the ph- I just got off the phone with another representative. I, you, I don't want them to make the changes. Just don't put her on. We're gonna just wait.

Speaker speaker_2: Okay, so you no longer want to add her on?

Speaker speaker_0: No, don't add her. Just leave everything like it was, with all, all my coverages.

Speaker speaker_2: Okay. I will go ahead and undo that.

Speaker speaker_0: Okay. All right, thank you.

Speaker speaker_2: Thank you. Bye-bye.