

Transcript: VICTORIA

Taylor-5618817973403648-5986891838832640

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yeah, my name is David Benbow and I had gotten a job, and you guys are the insurance provider for that particular job. Hello? Okay. What's... Yes, I'm here. What's the name of the agency you work for? Uh, it's eMotive and I work for its Integrity Services, Trade Services. Okay. And are you- And I had called, I had called up about com- probably three days after I'd gotten the job and opted out of the insurance, and I wanted to make sure that that was... that it in fact had gotten taken, so I do not have insurance taken out of my check. Okay. What's the last four of your Social? 9420. All right. Do you mind verifying your address and date of birth? Date of birth is 9/20/1955. Address is 9950 South Bush Road, Pekin, Indiana, 47165. Phone number is 812-972-3062? Yes, ma'am. Email is gonna be first initial, last name, 55 at gmail.com? Yes, ma'am. All right. Yes, it looks like it was declined for you, so you're good to go. All right. I appreciate that. Yes, sir. Do you need help with anything else? Nope. You have a great weekend. You too. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Yeah, my name is David Benbow and I had gotten a job, and you guys are the insurance provider for that particular job. Hello?

Speaker speaker_0: Okay. What's... Yes, I'm here. What's the name of the agency you work for?

Speaker speaker_1: Uh, it's eMotive and I work for its Integrity Services, Trade Services.

Speaker speaker_0: Okay. And are you-

Speaker speaker_1: And I had called, I had called up about com- probably three days after I'd gotten the job and opted out of the insurance, and I wanted to make sure that that was... that it in fact had gotten taken, so I do not have insurance taken out of my check.

Speaker speaker_0: Okay. What's the last four of your Social?

Speaker speaker_1: 9420.

Speaker speaker_0: All right. Do you mind verifying your address and date of birth?

Speaker speaker_1: Date of birth is 9/20/1955. Address is 9950 South Bush Road, Pekin, Indiana, 47165.

Speaker speaker_0: Phone number is 812-972-3062?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: Email is gonna be first initial, last name, 55 at gmail.com?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: All right. Yes, it looks like it was declined for you, so you're good to go.

Speaker speaker_1: All right. I appreciate that.

Speaker speaker_0: Yes, sir. Do you need help with anything else?

Speaker speaker_1: Nope. You have a great weekend.

Speaker speaker_0: You too. Bye-bye.

Speaker speaker_1: Bye.