Transcript: VICTORIA Taylor-5602490891550720-4671582902599680

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Ms. Carter. This is Victoria with Benefits and a Card. We administer medical insurance for BGSF and we did receive a enrollment form that you signed and dated on, uh, the 8th of April. It looks like on the form you did select to enroll into the virtual primary care, uh, benefit for employee only, but you also selected to decline, so we're shou- we're just unsure if you're wanting to enroll or not. If you will, please give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hey, this message is for Ms. Carter. This is Victoria with Benefits and a Card. We administer medical insurance for BGSF and we did receive a enrollment form that you signed and dated on, uh, the 8th of April. It looks like on the form you did select to enroll into the virtual primary care, uh, benefit for employee only, but you also selected to decline, so we're shou- we're just unsure if you're wanting to enroll or not. If you will, please give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.