

Transcript: VICTORIA

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Full Transcript

Thank you for calling Benefits on Hard in Victoria, okay? Yes, hi. Um, my name is Hector, uh, Latin Robles. I, there was a text message that I got regarding, uh, enrolling. I have 30 days to enroll. Okay. What's the name of the agency you work for? Oh, it's, uh, BGSF. All right. And the last four of your Social? The last four? Yes, sir. That's right. Oh, it's, uh, 8693. All right. Do you mind verifying your address and date of birth? Yeah. Date of birth is August 17th, 1967. And, uh, my address, my home address is 640 East Mission Avenue, Unit Number 23, Escondido, California, 92025. All right. And phone number is 473-6080? That's correct. And email is gonna be last name and then S-T-R-E-E 18 at gmail.com? That's correct, yes. Okay. Okay, so I, I see that you're already enrolled into coverage. Uh, it looks like the virtual primary care dental vision and the VIP Classic medical plan for employee only. Um... Is that what you're wanting to enroll into or are you... Uh, yeah, yeah. Okay. Yeah, so you are currently enrolled, like I said, to, into the v- virtual primary care, the dental vision, and the VIP Classic for employee only. It looks like it is \$20, \$29.91 a week. Now it's not active as of yet. We haven't received the first payroll deduction. But once you do see that first deduction being made out of your check, coverage will start the following Monday. And then- Okay. ... once- Let, let me, let me ask you a question. Wh- what, what would it be just for, for vision and, and dental? Um, let's see. Dental and vision for employee only would be \$5.37. Okay, and that's off a deduction, right? Yes, sir. So, what you're currently enrolled into is the virtual primary care, the dental, vision and the VIP Classic. Mm-hmm. So for all four of those plans, you're looking at \$29.91 in total. But if you- Okay. ... were to change it to where you just had dental and vision, at that point it would be the \$5.37. Yeah, okay. Uh, I'll tell you what. Let's just keep it the way it is, the \$29 one. Okay. Did you have anything- Yeah, so I haven't... I'm sorry, I haven't been in any, any work assignments yet. Uh, maybe I'll add something next, next week because I'm working with my recruiter to help me find something. Okay. Yeah, so as of Tuesday, she'll, she'll get back to me because of, uh, I'm, I'm out of town and, uh, she knows about that. So I'll- Okay. ... be th- I'll, I'll be available, I'll be available Tuesday. Okay. Yeah, so we have nothing to do with the job assignments. We just do their medical insurance. Oh, I see what you're saying. Okay. Mm-hmm. Okay. Um, sounds good. All righty. All right, well thank you- Have a wonderful day. ... for coming. Yeah, you too. Thanks. Goodbye. Thank you. Bye-bye. Thank you.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on Hard in Victoria, okay?

Speaker speaker_1: Yes, hi. Um, my name is Hector, uh, Latin Robles. I, there was a text message that I got regarding, uh, enrolling. I have 30 days to enroll.

Speaker speaker_0: Okay. What's the name of the agency you work for?

Speaker speaker_1: Oh, it's, uh, BGSF.

Speaker speaker_0: All right. And the last four of your Social?

Speaker speaker_1: The last four?

Speaker speaker_0: Yes, sir.

Speaker speaker_1: That's right. Oh, it's, uh, 8693.

Speaker speaker_0: All right. Do you mind verifying your address and date of birth?

Speaker speaker_1: Yeah. Date of birth is August 17th, 1967. And, uh, my address, my home address is 640 East Mission Avenue, Unit Number 23, Escondido, California, 92025.

Speaker speaker_0: All right. And phone number is 473-6080?

Speaker speaker_1: That's correct.

Speaker speaker_0: And email is gonna be last name and then S-T-R-E-E 18 at gmail.com?

Speaker speaker_1: That's correct, yes.

Speaker speaker_0: Okay. Okay, so I, I see that you're already enrolled into coverage. Uh, it looks like the virtual primary care dental vision and the VIP Classic medical plan for employee only. Um... Is that what you're wanting to enroll into or are you...

Speaker speaker_1: Uh, yeah, yeah.

Speaker speaker_0: Okay. Yeah, so you are currently enrolled, like I said, to, into the v- virtual primary care, the dental vision, and the VIP Classic for employee only. It looks like it is \$20, \$29.91 a week. Now it's not active as of yet. We haven't received the first payroll deduction. But once you do see that first deduction being made out of your check, coverage will start the following Monday. And then-

Speaker speaker_1: Okay.

Speaker speaker_0: ... once-

Speaker speaker_1: Let, let me, let me ask you a question. Wh- what, what would it be just for, for vision and, and dental?

Speaker speaker_0: Um, let's see. Dental and vision for employee only would be \$5.37.

Speaker speaker_1: Okay, and that's off a deduction, right?

Speaker speaker_0: Yes, sir. So, what you're currently enrolled into is the virtual primary care, the dental, vision and the VIP Classic.

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: So for all four of those plans, you're looking at \$29.91 in total. But if you-

Speaker speaker_1: Okay.

Speaker speaker_0: ... were to change it to where you just had dental and vision, at that point it would be the \$5.37.

Speaker speaker_1: Yeah, okay. Uh, I'll tell you what. Let's just keep it the way it is, the \$29 one.

Speaker speaker_0: Okay. Did you have anything-

Speaker speaker_1: Yeah, so I haven't... I'm sorry, I haven't been in any, any work assignments yet. Uh, maybe I'll add something next, next week because I'm working with my recruiter to help me find something.

Speaker speaker_0: Okay.

Speaker speaker_1: Yeah, so as of Tuesday, she'll, she'll get back to me because of, uh, I'm, I'm out of town and, uh, she knows about that. So I'll-

Speaker speaker_0: Okay.

Speaker speaker_1: ... be th- I'll, I'll be available, I'll be available Tuesday.

Speaker speaker_0: Okay. Yeah, so we have nothing to do with the job assignments. We just do their medical insurance.

Speaker speaker_1: Oh, I see what you're saying. Okay.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: Okay. Um, sounds good.

Speaker speaker_0: All righty.

Speaker speaker_1: All right, well thank you-

Speaker speaker_0: Have a wonderful day.

Speaker speaker_1: ... for coming. Yeah, you too. Thanks. Goodbye.

Speaker speaker_0: Thank you. Bye-bye. Thank you.