Transcript: VICTORIA Taylor-5579047156498432-6176970021978112

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hello, Victoria. Uh, my name is Nathaniel McAfee. Um, I'm not sure if, uh, I should be calling y'all or another number. Uh, I was a, uh, colleague with Partners, not, uh, Timbers associated. Um, I'm trying to find out, uh, what some information from my, uh, insurance before it ends. Okay. Yeah, um, to my knowledge we only do the insurance for the, uh, temporary, uh, employees through Partners. Gotcha. Would you happen, would you happen to have the number to the colleague version? I do not, unfortunately. Huh. I've, I've been looking for that information everywhere. I c-I cannot seem to find it. Um, hold on. Let me see if someone just texts me back. Okay, cool. Uh, all right. I think I can get it. Thank you. You're welcome. Have a good day. You too. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Hello, Victoria. Uh, my name is Nathaniel McAfee. Um, I'm not sure if, uh, I should be calling y'all or another number. Uh, I was a, uh, colleague with Partners, not, uh, Timbers associated. Um, I'm trying to find out, uh, what some information from my, uh, insurance before it ends.

Speaker speaker_0: Okay. Yeah, um, to my knowledge we only do the insurance for the, uh, temporary, uh, employees through Partners.

Speaker speaker_1: Gotcha. Would you happen, would you happen to have the number to the colleague version?

Speaker speaker_0: I do not, unfortunately.

Speaker speaker_1: Huh. I've, I've been looking for that information everywhere. I c- I cannot seem to find it. Um, hold on. Let me see if someone just texts me back. Okay, cool. Uh, all right. I think I can get it. Thank you.

Speaker speaker_0: You're welcome. Have a good day.

Speaker speaker_1: You too. Bye.