

Transcript: VICTORIA

Taylor-5555150859321344-6424217895878656

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, is this Mr. Dilworth? Yes. Hey, this is Victoria. I'm with Benefits on a Card. We administer, uh, the medical insurance through Hamilton Riker Group. Yes, ma'am. Okay. Um, so we did receive a enrollment form that you signed and dated recently on the 12th of February. Um. Yes, ma'am. It looks, looks like on the form you selected a few plans to enroll into but you also selected to decline. So I was just calling to verify if you were wanting to enroll or not. I was trying to get a job up there at Hamilton Riker. I mean, you said up there at Hamilton Riker? Yeah. We don't handle the- What state is this? Yeah, this is for Hamilton Riker but, uh, we specifically don't handle the job assignments. This is just for their medical insurance. Oh. Yeah. So were you trying to enroll into the insurance or were you trying to decline? Decline. Okay. Gotcha. Alrighty, that's all I needed to verify with ya. All right. You have a wonderful day. All right. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, is this Mr. Dilworth?

Speaker speaker_2: Yes.

Speaker speaker_1: Hey, this is Victoria. I'm with Benefits on a Card. We administer, uh, the medical insurance through Hamilton Riker Group.

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: Okay. Um, so we did receive a enrollment form that you signed and dated recently on the 12th of February. Um.

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: It looks, looks like on the form you selected a few plans to enroll into but you also selected to decline. So I was just calling to verify if you were wanting to enroll or not.

Speaker speaker_2: I was trying to get a job up there at Hamilton Riker. I mean, you said up there at Hamilton Riker?

Speaker speaker_1: Yeah. We don't handle the-

Speaker speaker_2: What state is this?

Speaker speaker_1: Yeah, this is for Hamilton Riker but, uh, we specifically don't handle the job assignments. This is just for their medical insurance.

Speaker speaker_2: Oh. Yeah.

Speaker speaker_1: So were you trying to enroll into the insurance or were you trying to decline?

Speaker speaker_2: Decline.

Speaker speaker_1: Okay. Gotcha. Alrighty, that's all I needed to verify with ya.

Speaker speaker_2: All right.

Speaker speaker_1: You have a wonderful day.

Speaker speaker_2: All right. You too.