

Transcript: VICTORIA

Taylor-5549657197559808-5138748197224448

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. The subscriber you are trying to reach is not available. Please leave your message after the tone . Hey, this message is for Darren. This is Victoria with Benefits and a Card. We administer medical insurance, uh, for OnTrack Staffing and we did receive a enrollment form, uh, that you signed and, uh, dated... It looks like, um, there's a couple different things wrong with the enrollment form. For one, the sign date is incorrect. It's for a future date, April 21st, 2025. Um, but also on the enrollment form you did select to enroll into a few different plans for you and your spouse. We're just missing your spouse's information such as their name, date of birth, and Social Security number. Um, so you will probably need to fill out another enrollment form with OnTrack Staffing and, and provide the information if you're wanting to add your spouse onto the enrollment. But also make sure that the, uh, signed date is for the actual date. Um, if you have any further questions or concerns, feel free to give us a call back. Phone number is 800-497-4856. Thank you and have a wonderful day. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: The subscriber you are trying to reach is not available. Please leave your message after the tone .

Speaker speaker_2: Hey, this message is for Darren. This is Victoria with Benefits and a Card. We administer medical insurance, uh, for OnTrack Staffing and we did receive a enrollment form, uh, that you signed and, uh, dated... It looks like, um, there's a couple different things wrong with the enrollment form. For one, the sign date is incorrect. It's for a future date, April 21st, 2025. Um, but also on the enrollment form you did select to enroll into a few different plans for you and your spouse. We're just missing your spouse's information such as their name, date of birth, and Social Security number. Um, so you will probably need to fill out another enrollment form with OnTrack Staffing and, and provide the information if you're wanting to add your spouse onto the enrollment. But also make sure that the, uh, signed date is for the actual date. Um, if you have any further questions or concerns, feel free to give us a call back. Phone number is 800-497-4856. Thank you and have a wonderful day.

Speaker speaker_0: Thank you.