

Transcript: VICTORIA

Taylor-5512110148075520-6754486447423488

Full Transcript

Thank you for calling Benefits . This is Victoria. How can I help you? Hello, Victoria. This is Mariah. Um, I work for the department workforce and I was wondering if I could get in contact with someone in that department. In what department, again? Workforce. Okay. I mean, we administer the medical insurance. Are you trying to reach out to workforce directly? Yeah. I am. Okay. Un- unfortunately, we just administer their medical insurance. I don't have a direct phone number for them. Oh, okay. All right. Okay. I will speak to my contact. Okay, uh, Victoria. Thank you so much though. You're welcome. Have a good day. Okay. Thanks. Bye. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits . This is Victoria. How can I help you?

Speaker speaker_1: Hello, Victoria. This is Mariah. Um, I work for the department workforce and I was wondering if I could get in contact with someone in that department.

Speaker speaker_0: In what department, again?

Speaker speaker_1: Workforce.

Speaker speaker_0: Okay. I mean, we administer the medical insurance. Are you trying to reach out to workforce directly?

Speaker speaker_1: Yeah. I am.

Speaker speaker_0: Okay. Un- unfortunately, we just administer their medical insurance. I don't have a direct phone number for them.

Speaker speaker_1: Oh, okay. All right. Okay. I will speak to my contact. Okay, uh, Victoria. Thank you so much though.

Speaker speaker_0: You're welcome. Have a good day.

Speaker speaker_1: Okay. Thanks. Bye.

Speaker speaker_0: Bye-bye.