

Transcript: VICTORIA

Taylor-5509741974863872-6651930343849984

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yeah. Um, I was... I received a text message, um, to call and enroll. What's, um... what it is regarding? This is for medical insurance. Oh, insurance? Yes, sir. Oh, okay. Um, no, never mind then. Thank you. You're welcome.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Yeah. Um, I was... I received a text message, um, to call and enroll. What's, um... what it is regarding?

Speaker speaker_1: This is for medical insurance.

Speaker speaker_2: Oh, insurance?

Speaker speaker_1: Yes, sir.

Speaker speaker_2: Oh, okay. Um, no, never mind then. Thank you.

Speaker speaker_1: You're welcome.