Transcript: VICTORIA Taylor-5475728468656128-6446549722906624

## **Full Transcript**

Your call may be monitored or recorded. Please leave your message for 602-332-1027. Hey, this message is for Perla. This is Victoria, uh, with Benefits on a Card. We administer medical insurance for BGSS, and we did receive a enrollment form that you signed and dated on the 24th of March. Um, it looks like on the enrollment form you did select to enroll into the virtual primary care, but you also selected to decline, so we're just unsure if you're wanting to enroll or not. If you will, please give us a call back. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and rerecord your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or hang up. Your message has been sent. Thank you for calling. Goodbye.

## **Conversation Format**

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Speaker speaker\_1: Hey, this message is for Perla. This is Victoria, uh, with Benefits on a Card. We administer medical insurance for BGSS, and we did receive a enrollment form that you signed and dated on the 24th of March. Um, it looks like on the enrollment form you did select to enroll into the virtual primary care, but you also selected to decline, so we're just unsure if you're wanting to enroll or not. If you will, please give us a call back. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

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