

Transcript: VICTORIA

Taylor-5474349121748992-5644670344839168

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card.h This is Victorian. How can I help you? Hi. Uh, did you say your name is Victoria or Victorian? Victoria. Okay, Victoria. Hi. Um, I was told that I could call this number, um, to apply for insurance. Okay. So how do we, how do we get started on that? Sure. What's the name of the agency you work for? Um, Partners Personnel, located in Midvale, Utah. And the last four of your Social? 0496. And your first and last name? Javier Chavez. It's, uh, Javier Toribio Chavez. Have you received your first paycheck from them? Um, not yet. Okay. I just don't have a file for you in the system. Um, do you know what you're wanting to enroll into or what's being offered? Um, shoot, honestly, I can't remember. I, I think they were telling me that they have, like, dental, um, vision, um, but I can't really remember though. Is there no way that you guys would know, just by searching up the company? Yeah. So what I can do, because there are a couple different medical plans to choose from, I can send you a copy of the benefits guide to your email if you wanna look over that. Okay. And then once you make a decision on the specific plans you want, you can just call us back from there to enroll. Okay. Does the plan come with pricing? Yeah. So the benefits guide will go over all of the plans being offered, what they cover and how much they cost. Okay. Okay, okay, great. Um, let me give you my email, then. Sure. Um, it's J-A-V as in Victor, T as in Tango, O-R-I-B as in Bravo, I-O23@gmail.com. So J-A-V as in Victor, T as in Tom, O-R-I-B as in boy, I-O23@gmail.com? Yep. Okay. All righty. And then just to let you know, you... Are you a new hire with them? Yes. Okay. So they typically give you, uh, 30 days from the date of your first paycheck to get enrolled. So once you review that and know the specific plans, just give us a call back and we can go from there. Awesome. Thank you so much for all your help. Yes, sir. Sure. You have a wonderful day. You too. Bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card.h This is Victorian. How can I help you?

Speaker speaker_2: Hi. Uh, did you say your name is Victoria or Victorian?

Speaker speaker_1: Victoria.

Speaker speaker_2: Okay, Victoria. Hi. Um, I was told that I could call this number, um, to apply for insurance.

Speaker speaker_1: Okay.

Speaker speaker_2: So how do we, how do we get started on that?

Speaker speaker_1: Sure. What's the name of the agency you work for?

Speaker speaker_2: Um, Partners Personnel, located in Midvale, Utah.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: 0496.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: Javier Chavez. It's, uh, Javier Toribio Chavez.

Speaker speaker_1: Have you received your first paycheck from them?

Speaker speaker_2: Um, not yet.

Speaker speaker_1: Okay. I just don't have a file for you in the system. Um, do you know what you're wanting to enroll into or what's being offered?

Speaker speaker_2: Um, shoot, honestly, I can't remember. I, I think they were telling me that they have, like, dental, um, vision, um, but I can't really remember though. Is there no way that you guys would know, just by searching up the company?

Speaker speaker_1: Yeah. So what I can do, because there are a couple different medical plans to choose from, I can send you a copy of the benefits guide to your email if you wanna look over that.

Speaker speaker_2: Okay.

Speaker speaker_1: And then once you make a decision on the specific plans you want, you can just call us back from there to enroll.

Speaker speaker_2: Okay. Does the plan come with pricing?

Speaker speaker_1: Yeah. So the benefits guide will go over all of the plans being offered, what they cover and how much they cost.

Speaker speaker_2: Okay. Okay, okay, great. Um, let me give you my email, then.

Speaker speaker_1: Sure.

Speaker speaker_2: Um, it's J-A-V as in Victor, T as in Tango, O-R-I-B as in Bravo, I-O23@gmail.com.

Speaker speaker_1: So J-A-V as in Victor, T as in Tom, O-R-I-B as in boy, I-O23@gmail.com?

Speaker speaker_2: Yep.

Speaker speaker_1: Okay. All righty. And then just to let you know, you... Are you a new hire with them?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. So they typically give you, uh, 30 days from the date of your first paycheck to get enrolled. So once you review that and know the specific plans, just give us a call back and we can go from there.

Speaker speaker_2: Awesome. Thank you so much for all your help.

Speaker speaker_1: Yes, sir.

Speaker speaker_2: Sure.

Speaker speaker_1: You have a wonderful day.

Speaker speaker_2: You too. Bye.

Speaker speaker_1: Bye-bye.