

Transcript: VICTORIA

Taylor-5469659011694592-5474528195985408

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, is this Ryan? Yes. Hey, this is Victoria with Benefits and a Card. Um, we administer the medical insurance for The WorkSource. Okay. Hey, we spoke yesterday about getting you enrolled into Benefits. Um, I just remembered that, um, WorkSource will actually pay for the vision coverage since you're enrolled into another, uh, medical plan. Add on vision. Uh, you said on vision? Yeah. So they'll pay for the vision since you're enrolled into dental and the VIP standard. Okay. And it won't cost me nothing else? Nope. It should not cost you anything. Let me double check. Yeah. So it looks like for employee only, they pay the full cost for vision. All right, perfect. Did you want to add that on? Sure. Okay. And, uh, just to confirm, you wanted the VIP standard and the dental for yourself as well? Yes, ma'am. Okay. Alrighty. Just wanted to give you a call back and let you know about that. That's all I needed. Alrighty. Well, I appreciate you, ma'am. Have a great day. You too. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, is this Ryan?

Speaker speaker_2: Yes.

Speaker speaker_1: Hey, this is Victoria with Benefits and a Card. Um, we administer the medical insurance for The WorkSource.

Speaker speaker_2: Okay.

Speaker speaker_1: Hey, we spoke yesterday about getting you enrolled into Benefits. Um, I just remembered that, um, WorkSource will actually pay for the vision coverage since you're enrolled into another, uh, medical plan. Add on vision.

Speaker speaker_2: Uh, you said on vision?

Speaker speaker_1: Yeah. So they'll pay for the vision since you're enrolled into dental and the VIP standard.

Speaker speaker_2: Okay. And it won't cost me nothing else?

Speaker speaker_1: Nope. It should not cost you anything. Let me double check. Yeah. So it looks like for employee only, they pay the full cost for vision.

Speaker speaker_2: All right, perfect.

Speaker speaker_1: Did you want to add that on?

Speaker speaker_2: Sure.

Speaker speaker_1: Okay. And, uh, just to confirm, you wanted the VIP standard and the dental for yourself as well?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: Okay. Alrighty. Just wanted to give you a call back and let you know about that. That's all I needed.

Speaker speaker_2: Alrighty. Well, I appreciate you, ma'am. Have a great day.

Speaker speaker_1: You too. Bye-bye.

Speaker speaker_2: Bye.