

Transcript: VICTORIA

Taylor-5469345988788224-6269120438910976

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Um, I'm looking for a job. Is this like a temp agency? Uh, no sir. We administer medical insurance for temp agencies. Oh, okay. Oh, okay. Thank you. You're welcome. Have a good day. You too. Thank you. Bye-bye. Do you need me to disconnect the call? I'm still not familiar with, uh, you said, what is this? Medical? Yeah. So we administer medical insurance for a couple different staffing agencies across the states. Oh. Y- do you work for, uh, California though? We don't work for the state, no sir. We work for like, uh, staffing or temp agencies. Oh, okay. Just medical though, not staffing? Yeah. We, what we do is we administer their medical insurance. So we don't have anything to do with the job assignments that they offer. For that, you would have to reach out to them- Okay. ... directly. Okay. I'm sorry. I was just looking for a job. No worries. You have a wonderful day. You too. Thank you. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Um, I'm looking for a job. Is this like a temp agency?

Speaker speaker_1: Uh, no sir. We administer medical insurance for temp agencies.

Speaker speaker_2: Oh, okay. Oh, okay. Thank you.

Speaker speaker_1: You're welcome. Have a good day.

Speaker speaker_2: You too.

Speaker speaker_1: Thank you.

Speaker speaker_2: Bye-bye.

Speaker speaker_1: Do you need me to disconnect the call?

Speaker speaker_2: I'm still not familiar with, uh, you said, what is this? Medical?

Speaker speaker_1: Yeah. So we administer medical insurance for a couple different staffing agencies across the states.

Speaker speaker_2: Oh. Y- do you work for, uh, California though?

Speaker speaker_1: We don't work for the state, no sir. We work for like, uh, staffing or temp agencies.

Speaker speaker_2: Oh, okay. Just medical though, not staffing?

Speaker speaker_1: Yeah. We, what we do is we administer their medical insurance. So we don't have anything to do with the job assignments that they offer. For that, you would have to reach out to them-

Speaker speaker_2: Okay.

Speaker speaker_1: ... directly.

Speaker speaker_2: Okay. I'm sorry. I was just looking for a job.

Speaker speaker_1: No worries. You have a wonderful day.

Speaker speaker_2: You too.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_2: Bye-bye.