

Transcript: VICTORIA

Taylor-5454044960866304-5953855808028672

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card, this is Victoria. How can I help you? Hello? Hi. How can I help you? Yeah, hi. Somebody give me this number, the text message. What happen? I don't know. Uh, this is for medical insurance if you happen to work through like a staffing or temp agency. What? This is for medical insurance if you work through a staffing or temp agency. Oh, okay.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card, this is Victoria. How can I help you?

Speaker speaker_2: Hello?

Speaker speaker_1: Hi. How can I help you?

Speaker speaker_2: Yeah, hi. Somebody give me this number, the text message. What happen? I don't know.

Speaker speaker_1: Uh, this is for medical insurance if you happen to work through like a staffing or temp agency.

Speaker speaker_2: What?

Speaker speaker_1: This is for medical insurance if you work through a staffing or temp agency.

Speaker speaker_2: Oh, okay.