

Transcript: VICTORIA

Taylor-5439314694291456-6552364897845248

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hi. I got a message from you guys, and I'm just calling you guys to let you guys know that I don't want the, uh... to be... I don't want any of the benefits or anything like that. Okay. Uh, what's the name of the agency you work for? Uh, Surge. And the last four of your social? I'm sorry? The last four digits of your social. Uh, zero, one, five, two. And your first and last name. 19 Samantha Sofia. Okay. Do you mind verifying your address and date of birth? Uh, 2019 North 72nd Lane, Phoenix, Arizona. Decem- uh, 85035, December 4th, 1998. Phone number is 602-545-1507? Correct. Gotcha. And then email is gonna be last name, uh, Elizabeth36 at gmail.com? Correct. Okay. And you're wanting to decline the auto enrollment? Exactly. Okay. All righty, I'll go ahead and decline that for you. Do you need help with anything else? Um, no, that will be it. Thank you so much. You're welcome. Have a good day. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Hi. I got a message from you guys, and I'm just calling you guys to let you guys know that I don't want the, uh... to be... I don't want any of the benefits or anything like that.

Speaker speaker_0: Okay. Uh, what's the name of the agency you work for?

Speaker speaker_1: Uh, Surge.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: I'm sorry?

Speaker speaker_0: The last four digits of your social.

Speaker speaker_1: Uh, zero, one, five, two.

Speaker speaker_0: And your first and last name.

Speaker speaker_1: 19 Samantha Sofia.

Speaker speaker_0: Okay. Do you mind verifying your address and date of birth?

Speaker speaker_1: Uh, 2019 North 72nd Lane, Phoenix, Arizona. Decem- uh, 85035, December 4th, 1998.

Speaker speaker_0: Phone number is 602-545-1507?

Speaker speaker_1: Correct.

Speaker speaker_0: Gotcha. And then email is gonna be last name, uh, Elizabeth36 at gmail.com?

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. And you're wanting to decline the auto enrollment?

Speaker speaker_1: Exactly.

Speaker speaker_0: Okay. All righty, I'll go ahead and decline that for you. Do you need help with anything else?

Speaker speaker_1: Um, no, that will be it. Thank you so much.

Speaker speaker_0: You're welcome. Have a good day.

Speaker speaker_1: You too. Bye-bye.