

Transcript: VICTORIA

Taylor-5405727112347648-5521164391202816

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 956-3082-706. Hey, this message is for Julio. This is Victoria with Benefits on a Card. We administer medical insurance for the Hamilton Reicher Group, and we did receive a enrollment form that you signed and dated on the 13th of January. It looks like on the form you're requesting a few of the different plans. I'm calling specifically because you did select the, uh, Stay Healthy MEC TeleRx, the VIP Standard, and the Stay Healthy MEC Enhanced Medical Plans. Unfortunately, you cannot have both Stay Healthy, uh, Medical Plans, so I was calling to verify which one you were wanting. Um, since we're unsure of what you're wanting specifically for medical, we are just gonna enroll you into the Stay Healthy MEC TeleRx and the VIP Standard, uh, that you selected for employee only and then, of course, the additional add-ons that you selected, the dental, term life, vision, critical illness, group accident, behavioral health, the IDx Social Plus, and the virtual primary care. Um, now if this is not what you're, uh, wanting specifically, please give us a call back so we can make changes to the enrollment. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For deliv- Hey, this message is for Julio. This is Victoria with Benefits on a Card. We administer medical insurance for the Hamilton Reicher Group, and we did receive a enrollment form that you signed and dated on the 13th of January. It looks like on the form you're requesting a few of the different plans. I'm calling specifically because you did select the, uh, Stay Healthy MEC TeleRx, the VIP Standard, and the Stay Healthy MEC Enhanced Medical Plan. Unfortunately, you cannot have both Stay Healthy, uh, Medical Plans, so I was calling to verify which one you were wanting. Um, since we're unsure of what you're wanting specifically for medical, we are just gonna enroll you into the Stay Healthy MEC TeleRx and the VIP Standard, uh, that you selected for employee only and then, of course, the additional add-ons that you selected, the dental, term life, vision, critical illness, group accident, behavioral health, the IDx Social Plus, and the virtual primary care. Um, now if this is not what you're, uh, wanting specifically, please give us a call back so we can make changes to the enrollment. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or hang up. Your message has been sent. Thank you for calling. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 956-3082-706.

Speaker speaker_1: Hey, this message is for Julio. This is Victoria with Benefits on a Card. We administer medical insurance for the Hamilton Reicher Group, and we did receive a enrollment form that you signed and dated on the 13th of January. It looks like on the form you're requesting a few of the different plans. I'm calling specifically because you did select the, uh, Stay Healthy MEC TeleRx, the VIP Standard, and the Stay Healthy MEC Enhanced Medical Plans. Unfortunately, you cannot have both Stay Healthy, uh, Medical Plans, so I was calling to verify which one you were wanting. Um, since we're unsure of what you're wanting specifically for medical, we are just gonna enroll you into the Stay Healthy MEC TeleRx and the VIP Standard, uh, that you selected for employee only and then, of course, the additional add-ons that you selected, the dental, term life, vision, critical illness, group accident, behavioral health, the IDx Social Plus, and the virtual primary care. Um, now if this is not what you're, uh, wanting specifically, please give us a call back so we can make changes to the enrollment. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Speaker speaker_0: To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For deliv-

Speaker speaker_1: Hey, this message is for Julio. This is Victoria with Benefits on a Card. We administer medical insurance for the Hamilton Reicher Group, and we did receive a enrollment form that you signed and dated on the 13th of January. It looks like on the form you're requesting a few of the different plans. I'm calling specifically because you did select the, uh, Stay Healthy MEC TeleRx, the VIP Standard, and the Stay Healthy MEC Enhanced Medical Plan. Unfortunately, you cannot have both Stay Healthy, uh, Medical Plans, so I was calling to verify which one you were wanting. Um, since we're unsure of what you're wanting specifically for medical, we are just gonna enroll you into the Stay Healthy MEC TeleRx and the VIP Standard, uh, that you selected for employee only and then, of course, the additional add-ons that you selected, the dental, term life, vision, critical illness, group accident, behavioral health, the IDx Social Plus, and the virtual primary care. Um, now if this is not what you're, uh, wanting specifically, please give us a call back so we can make changes to the enrollment. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Speaker speaker_0: To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or hang up. Your message has been sent. Thank you for calling. Goodbye.