

Transcript: VICTORIA

Taylor-5405040229662720-4922344474853376

Full Transcript

To hear your call may be monitored, press one. If you don't have a touch tone phone, please stay on the line to leave a voice message. Hello. This is Carla. Eh, leave me your name, your phone number and... as soon as possible I'll call you back. Okay? At the tone, please record your message. Your call has been sent to an automated voice message system. Five, one, two, seven, three, one, four, nine, nine, three... is not available. When you hear the tone, please leave a message. Hey. This message is for, uh, Carleta. This is Victoria with Benefits on a Card. We administer medical insurance for BG, uh, SF, and we did receive a enrollment form that you signed and dated on the 28th of March. Um, it looks like you're requesting a few different plans to enroll into, uh, for employee only, but it looks as far as term life, you did request to enroll into family. Uh, we're just missing your dependent information, such as the names, date of births and Social Security numbers of the members you would like, uh, to... or, I'm sorry, the family members you would like to enroll. Um, as of right now, we are just gonna enroll you into coverage for employee only, um, but if you'll give us a call back, phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To hear instructions in English, press one. To hear instructions in English, press one. If you are satisfied with your message, press one. To listen to your message, press... To send your message with normal delivery, press one. To send... Thank you. Your message has been sent. Goodbye.

Conversation Format

Speaker speaker_0: To hear your call may be monitored, press one. If you don't have a touch tone phone, please stay on the line to leave a voice message.

Speaker speaker_1: Hello. This is Carla. Eh, leave me your name, your phone number and... as soon as possible I'll call you back. Okay?

Speaker speaker_0: At the tone, please record your message.

Speaker speaker_1: Your call has been sent to an automated voice message system. Five, one, two, seven, three, one, four, nine, nine, three... is not available. When you hear the tone, please leave a message.

Speaker speaker_2: Hey. This message is for, uh, Carleta. This is Victoria with Benefits on a Card. We administer medical insurance for BG, uh, SF, and we did receive a enrollment form that you signed and dated on the 28th of March. Um, it looks like you're requesting a few different plans to enroll into, uh, for employee only, but it looks as far as term life, you did

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Speaker speaker_0: To hear instructions in English, press one.

Speaker speaker_1: To hear instructions in English, press one.

Speaker speaker_0: If you are satisfied with your message, press one. To listen to your message, press... To send your message with normal delivery, press one. To send... Thank you. Your message has been sent. Goodbye.