

Transcript: VICTORIA

Taylor-5377204823572480-5693816256643072

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Uh, yes, ma'am. I was calling, um, I received a text from, uh, from you guys concerning benefit enrollment about a- Mm-hmm. ... an automatic- Mm-hmm. ... of- an automatic enrollment. Um, I would actually like to take a look at, at what's offered. I, I went, I signed back into my little profile, but the, the little portal, like, it, all I could find was the little, there was one sheet and I was just wondering if I could get, like, the actual, um, selections, I guess, in a email or whatever, if I can get that emailed to me so that I can go through it. Okay. What's the name of the, um, agency you're with? Uh, it's Megaforce. Okay. And what would be a, um, good email to send that to? The e- my email? Yes, sir. It's, uh, JMorgan569@yahoo.com. All righty. So I just sent you a copy of the, um, Benefits Guide and it goes over everything being offered, uh, you know, with the different plans covering how much they cost. Okay, perfect. That's exactly what I need. All right. And do I just contact you guys with my selection, or do I go through Megaforce for that? You can call us back and we can get you enrolled over the phone. Oh, okay. Perfect. Well, thank you so much. You're welcome. Have a good day. You too. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Uh, yes, ma'am. I was calling, um, I received a text from, uh, from you guys concerning benefit enrollment about a-

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: ... an automatic-

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: ... of- an automatic enrollment. Um, I would actually like to take a look at, at what's offered. I, I went, I signed back into my little profile, but the, the little portal, like, it, all I could find was the little, there was one sheet and I was just wondering if I could get, like, the actual, um, selections, I guess, in a email or whatever, if I can get that emailed to me so that I can go through it.

Speaker speaker_0: Okay. What's the name of the, um, agency you're with?

Speaker speaker_1: Uh, it's Megaforce.

Speaker speaker_0: Okay. And what would be a, um, good email to send that to?

Speaker speaker_1: The e- my email?

Speaker speaker_0: Yes, sir.

Speaker speaker_1: It's, uh, JMorgan569@yahoo.com.

Speaker speaker_0: All righty. So I just sent you a copy of the, um, Benefits Guide and it goes over everything being offered, uh, you know, with the different plans covering how much they cost.

Speaker speaker_1: Okay, perfect. That's exactly what I need.

Speaker speaker_0: All right.

Speaker speaker_1: And do I just contact you guys with my selection, or do I go through Megaforce for that?

Speaker speaker_0: You can call us back and we can get you enrolled over the phone.

Speaker speaker_1: Oh, okay. Perfect. Well, thank you so much.

Speaker speaker_0: You're welcome. Have a good day.

Speaker speaker_1: You too.

Speaker speaker_0: Thank you. Bye-bye.