Transcript: VICTORIA Taylor-5371644943745024-5429402791526400

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yes, sir, I have... Hello? I have got this text message for On The Track Staff at the cargo. Okay. This would be for medical insurance. Okay. What did, what did the text message say?

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker\_2: Yes, sir, I have...

Speaker speaker\_1: Hello?

Speaker speaker\_2: I have got this text message for On The Track Staff at the cargo.

Speaker speaker\_1: Okay. This would be for medical insurance.

Speaker speaker\_2: Okay.

Speaker speaker\_1: What did, what did the text message say?