

## **Transcript: VICTORIA**

**Taylor-5368486830063616-5732908094242816**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance. Please leave your message for 805-873-0045. Hey, this message is for Ms. Herrera. This is Victoria with Benefits on a Card. We administer medical insurance for Surge Staffing, and we did try to send you your ID card. Um, however, it looks like, uh, it was sent back to us, so we were just trying to verify your mailing address. If you will, please give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or hang up. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To send a fax... Your message has been sent. Thank you for calling. Goodbye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance.

Speaker speaker\_1: Please leave your message for 805-873-0045.

Speaker speaker\_2: Hey, this message is for Ms. Herrera. This is Victoria with Benefits on a Card. We administer medical insurance for Surge Staffing, and we did try to send you your ID card. Um, however, it looks like, uh, it was sent back to us, so we were just trying to verify your mailing address. If you will, please give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

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