

Transcript: VICTORIA

Taylor-5366845909450752-5520757186576384

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling UnitedHealthcare 24/7. This is Victoria. How can I help you? Yeah, um, is this-- is-- is-- is-- is this regarding my direct deposit? No, sir. This is for medical insurance. Oh, okay. Okay. All right, um, it was telling me to call and accept the-- I-- I guess I'll do it later on. I-- I-- I read the wrong thing. I'm sorry. You're fine. Have a good day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling UnitedHealthcare 24/7. This is Victoria. How can I help you?

Speaker speaker_2: Yeah, um, is this-- is-- is-- is-- is this regarding my direct deposit?

Speaker speaker_1: No, sir. This is for medical insurance.

Speaker speaker_2: Oh, okay. Okay. All right, um, it was telling me to call and accept the-- I-- I guess I'll do it later on. I-- I-- I read the wrong thing. I'm sorry.

Speaker speaker_1: You're fine. Have a good day.