

Transcript: VICTORIA

Taylor-5344527227469824-5380828291055616

Full Transcript

Your call has been forwarded- Your call may be monitored or recorded for quality assurance purposes. ... to the Systematic Voice Message System. 864-606-8838 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options. Hey, this message is for Mr. Crawford. This is Victoria with Benefits on a Card. We administer medical insurance for MAU. We did attempt to send you one of your ID cards, uh, to the mailing address we have on file, but it was re-sent back to us, so we wanted to make sure we had the correct mailing address on file. Um, but I also do see here that this is the fourth week of no active coverage, so um, just unsure if you're still working with them. If you are still working with MAU, um, please give us a call back so that we can update your address and send the ID card back to you. Thank you and have a wonderful day. If you are satisfied with your message, press one to listen to your... To send your message with normal delivery, press one. To send... Thank you. Your message has been sent. Goodbye.

Conversation Format

Speaker speaker_0: Your call has been forwarded-

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: ... to the Systematic Voice Message System. 864-606-8838 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options.

Speaker speaker_2: Hey, this message is for Mr. Crawford. This is Victoria with Benefits on a Card. We administer medical insurance for MAU. We did attempt to send you one of your ID cards, uh, to the mailing address we have on file, but it was re-sent back to us, so we wanted to make sure we had the correct mailing address on file. Um, but I also do see here that this is the fourth week of no active coverage, so um, just unsure if you're still working with them. If you are still working with MAU, um, please give us a call back so that we can update your address and send the ID card back to you. Thank you and have a wonderful day.

Speaker speaker_0: If you are satisfied with your message, press one to listen to your... To send your message with normal delivery, press one. To send... Thank you. Your message has been sent. Goodbye.