

Transcript: VICTORIA

Taylor-5339538144149504-6003028450131968

Full Transcript

Thank you for calling Benefits Center Cards. This is Victoria. How can I help you? Um, my work said they was gonna enroll me into these benefits. Um, I need to opt out. Okay, sure. What's the name of the agency you work for? Berge Staffing. And the last four of your Social? 6978. All right. And your first and last name? Cheyenne Gilliland. Okay. Have you received your first paycheck yet? Yes. Okay, I think I got you here. Do you mind repeating your address and date of birth? My address is 1181 Weimer Road, Sycamore, Ohio 44882. And what was the other one? Your date of birth? 11/22/89. And the phone number 419-834-5390? Yes. Email is ari102914 at gmail? Correct. Okay. And you're wanting to opt out, correct? Yes. All righty. I will go ahead and opt you out- Okay. ... and decline and you're good to go from here. Thank you. You're welcome. Mm, bye. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits Center Cards. This is Victoria. How can I help you?

Speaker speaker_1: Um, my work said they was gonna enroll me into these benefits. Um, I need to opt out.

Speaker speaker_0: Okay, sure. What's the name of the agency you work for?

Speaker speaker_1: Berge Staffing.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: 6978.

Speaker speaker_0: All right. And your first and last name?

Speaker speaker_1: Cheyenne Gilliland.

Speaker speaker_0: Okay. Have you received your first paycheck yet?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay, I think I got you here. Do you mind repeating your address and date of birth?

Speaker speaker_1: My address is 1181 Weimer Road, Sycamore, Ohio 44882. And what was the other one?

Speaker speaker_0: Your date of birth?

Speaker speaker_1: 11/22/89.

Speaker speaker_0: And the phone number 419-834-5390?

Speaker speaker_1: Yes.

Speaker speaker_0: Email is ari102914 at gmail?

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. And you're wanting to opt out, correct?

Speaker speaker_1: Yes.

Speaker speaker_0: All righty. I will go ahead and opt you out-

Speaker speaker_1: Okay.

Speaker speaker_0: ... and decline and you're good to go from here.

Speaker speaker_1: Thank you.

Speaker speaker_0: You're welcome.

Speaker speaker_1: Mm, bye.

Speaker speaker_0: Bye-bye.