Transcript: VICTORIA Taylor-5335492681220096-5265693238312960

Full Transcript

Hello? Your call may be monitored or recorded for quality assurance purposes. Hey, is this Mr. Shepherd? Yes, it is. Hey, this is Victoria with Benefits on a Card. Uh, we administer medical insurance for Crown Services. Okay. Um, so we sent you a text message about the auto enrollment, um, and you sent a reply wanting to know what job it was for. Yes. So I figured I'd just give you a call. Um, I'm not sure of the specific job assignment that you've been hired onto. That, you would have to verify with Crown Services. But, uh, the benefits is just being offered through the staffing agency. Um, and they will automatically enroll you into one of the medical plans that they offer unless you opt out beforehand. Okay. Were you wanting to opt out of that? No. Okay. Um, I believe they automatically enroll you after your first check. Let me double-check.

Conversation Format

Speaker speaker_0: Hello?

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Hey, is this Mr. Shepherd?

Speaker speaker_3: Yes, it is.

Speaker speaker_2: Hey, this is Victoria with Benefits on a Card. Uh, we administer medical insurance for Crown Services.

Speaker speaker_3: Okay.

Speaker speaker_2: Um, so we sent you a text message about the auto enrollment, um, and you sent a reply wanting to know what job it was for.

Speaker speaker_3: Yes.

Speaker speaker_2: So I figured I'd just give you a call. Um, I'm not sure of the specific job assignment that you've been hired onto. That, you would have to verify with Crown Services. But, uh, the benefits is just being offered through the staffing agency. Um, and they will automatically enroll you into one of the medical plans that they offer unless you opt out beforehand.

Speaker speaker_3: Okay.

Speaker speaker_2: Were you wanting to opt out of that?

Speaker speaker_3: No.

Speaker speaker_2: Okay. Um, I believe they automatically enroll you after your first check. Let me double-check.