

Transcript: VICTORIA

Taylor-5333509725274112-5979604516126720

Full Transcript

Thank you for calling Benefits- Hi, yes. I was just to see when I may be receiving my, um, cards, insurance cards. Okay. Uh, what's the name of the agency that you work for? Uh, MAU. And the last four of your social? 9645. Okay. And your first and last name? Cory Coons. Gotcha. And do you mind verifying your address and date of birth? It's 821 Grantwood Circle, Greer, South Carolina 29651 and 9/15/85. Okay. It looks like I have the city as Spartanburg. Is that okay or should it be Greer? Um, uh, I don't know if it matters. We're in Spartanburg County. Okay, let me just Google it just to make sure. Okay, yeah. It looks like should be Greer. Is it the ZIP- the ZIP Code is 29651? Correct. Okay, I'll just go ahead and update that. That might be why you haven't gotten your ID cards yet. Um- Okay. Phone number 864-349-3995? Yes. All right, and then email is C-L-U-C-A-S-K12o1@Yahoo.com? Yes. Okay. Let me see if I can, um, pull up digital copies to you and I can email those so you can use them in the meantime. Okay. And I- Okay. ... will be right back. All right, thank you. That's not too bad. Uh-huh. I've eaten other versions of this. This one's pretty good. It's really good. Okay. Back to the email- Uh-huh. ... and to the file for you which is C-L-U-C-A-S-K12o1@Yahoo. Yes, ma'am. All right, so you should get that here in a few seconds. Yeah, I got it already. All righty. Did you need help with anything else? Uh, no, ma'am, that's it. Thank you. You're welcome. You have a wonderful day. You too. Bye bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits-

Speaker speaker_1: Hi, yes. I was just to see when I may be receiving my, um, cards, insurance cards.

Speaker speaker_0: Okay. Uh, what's the name of the agency that you work for?

Speaker speaker_1: Uh, MAU.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: 9645.

Speaker speaker_0: Okay. And your first and last name?

Speaker speaker_1: Cory Coons.

Speaker speaker_0: Gotcha. And do you mind verifying your address and date of birth?

Speaker speaker_1: It's 821 Grantwood Circle, Greer, South Carolina 29651 and 9/15/85.

Speaker speaker_0: Okay. It looks like I have the city as Spartanburg. Is that okay or should it be Greer?

Speaker speaker_1: Um, uh, I don't know if it matters. We're in Spartanburg County.

Speaker speaker_0: Okay, let me just Google it just to make sure. Okay, yeah. It looks like should be Greer. Is it the ZIP- the ZIP Code is 29651?

Speaker speaker_1: Correct.

Speaker speaker_0: Okay, I'll just go ahead and update that. That might be why you haven't gotten your ID cards yet. Um-

Speaker speaker_1: Okay.

Speaker speaker_0: Phone number 864-349-3995?

Speaker speaker_1: Yes.

Speaker speaker_0: All right, and then email is C-L-U-C-A-S-K12o1@Yahoo.com?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. Let me see if I can, um, pull up digital copies to you and I can email those so you can use them in the meantime.

Speaker speaker_1: Okay.

Speaker speaker_0: And I-

Speaker speaker_1: Okay.

Speaker speaker_0: ... will be right back.

Speaker speaker_1: All right, thank you.

Speaker speaker_2: That's not too bad. Uh-huh. I've eaten other versions of this. This one's pretty good. It's really good. Okay. Back to the email-

Speaker speaker_1: Uh-huh.

Speaker speaker_0: ... and to the file for you which is C-L-U-C-A-S-K12o1@Yahoo.

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: All right, so you should get that here in a few seconds.

Speaker speaker_1: Yeah, I got it already.

Speaker speaker_0: All righty. Did you need help with anything else?

Speaker speaker_1: Uh, no, ma'am, that's it. Thank you.

Speaker speaker_0: You're welcome. You have a wonderful day.

Speaker speaker_1: You too. Bye bye.

Speaker speaker_0: Bye.