

Transcript: VICTORIA

Taylor-5297748796555264-6467381033484288

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yeah, uh, it said something about I was gonna lose my benefits. Uh, what, what benefits is that? This is for medical insurance if you work through a staffing or temp agency. This ain't Cummings Insurance? I'm sorry? Uh, this ain't Cummings Insurance? I'm not aware of what that is. This is for medical insurance if you work through a staffing or temp agency. Oh, no, no. I don't, I don't. I'm sorry. Sorry. You're fine. Have a good day. You too. Bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Yeah, uh, it said something about I was gonna lose my benefits. Uh, what, what benefits is that?

Speaker speaker_1: This is for medical insurance if you work through a staffing or temp agency.

Speaker speaker_2: This ain't Cummings Insurance?

Speaker speaker_1: I'm sorry?

Speaker speaker_2: Uh, this ain't Cummings Insurance?

Speaker speaker_1: I'm not aware of what that is. This is for medical insurance if you work through a staffing or temp agency.

Speaker speaker_2: Oh, no, no. I don't, I don't. I'm sorry. Sorry.

Speaker speaker_1: You're fine. Have a good day.

Speaker speaker_2: You too. Bye.

Speaker speaker_1: Bye-bye.