Transcript: VICTORIA Taylor-5287138004779008-6055892171046912

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello, is this, uh, Richard? Yeah. Hey. This is Victoria with Benefits on a Card. Uh, we administer medical insurance for site staffing. Okay. Uh, so we received a enrollment form that you signed and dated on the 7th of November. Um, we're just unsure if you're wanting to enroll into any of the benefits or not. Um... Yes, uh, but, uh, I'm kinda in the process of doing something right now. Is there any way I can come in to talk to you about this tomorrow? Yeah, you can just call us back at this same number. Okay. I'll call you back at around the same time tomorrow. Okay, that's fine. Okay, thank you. You have a wonderful day. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello, is this, uh, Richard?

Speaker speaker 2: Yeah.

Speaker speaker_1: Hey. This is Victoria with Benefits on a Card. Uh, we administer medical insurance for site staffing.

Speaker speaker_2: Okay.

Speaker speaker_1: Uh, so we received a enrollment form that you signed and dated on the 7th of November. Um, we're just unsure if you're wanting to enroll into any of the benefits or not.

Speaker speaker_2: Um... Yes, uh, but, uh, I'm kinda in the process of doing something right now. Is there any way I can come in to talk to you about this tomorrow?

Speaker speaker_1: Yeah, you can just call us back at this same number.

Speaker speaker_2: Okay. I'll call you back at around the same time tomorrow.

Speaker speaker_1: Okay, that's fine.

Speaker speaker_2: Okay, thank you.

Speaker speaker_1: You have a wonderful day.

Speaker speaker_2: You too.

Speaker speaker_1: Bye-bye.