

Transcript: VICTORIA

Taylor-5286343419052032-6017026743549952

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hello? What's up with the file? Uh, uno momento, por favor. Mm-hmm. I'm so sorry, it took me all day. Oh, wait. Here we go. Okay, give me one second. Ma'am? Hello? Hi. I don't have anyone available at the moment. I can have someone call you back. Uh, okay. Okay. I'll have- Thank you. H- Thank you. Okay.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Hello? What's up with the file?

Speaker speaker_1: Uh, uno momento, por favor.

Speaker speaker_2: Mm-hmm. I'm so sorry, it took me all day. Oh, wait. Here we go. Okay, give me one second.

Speaker speaker_1: Ma'am?

Speaker speaker_2: Hello?

Speaker speaker_1: Hi. I don't have anyone available at the moment. I can have someone call you back.

Speaker speaker_2: Uh, okay.

Speaker speaker_1: Okay. I'll have-

Speaker speaker_2: Thank you.

Speaker speaker_1: H- Thank you.

Speaker speaker_2: Okay.