

Transcript: VICTORIA

Taylor-5260402196791296-4995219608092672

Full Transcript

Your call may be monitored or recorded for quality control purposes. Please leave your message for 934-0000. Hey, this message is for Jaylon. This is Victoria with Benefits on a Card. We administer medical insurance for MAU. Um, we did receive a enrollment form that you signed and dated on the 20th of December. It looks like, uh, you selected all of the benefits being offered, but I'm calling specifically about medical, because you did select all of the medical plans being offered. So we were just calling to verify which medical plan you wanted. Um, if you will, please give us a call back as soon as possible so we can verify, uh, the medical plan that you're wanting. Our phone number is 886-5373. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Since we're unsure as of right now, we are gonna roll you into the Stay Healthy MEC as well as the Ensure Plus Basics, um, for employee only, along with the additional options that you selected, the dental, short-term disability, term life, vision, critical illness, group accident, behavioral health and the IDX, uh, Social Plus. Um, we are also missing a beneficiary for the term life policy, so if you could, uh, provide that when you call back as well. Again, our phone number is 886-5373. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and rerecord your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or hang up. Your message has been sent. Thank you for calling. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality control purposes. Please leave your message for 934-0000.

Speaker speaker_1: Hey, this message is for Jaylon. This is Victoria with Benefits on a Card. We administer medical insurance for MAU. Um, we did receive a enrollment form that you signed and dated on the 20th of December. It looks like, uh, you selected all of the benefits being offered, but I'm calling specifically about medical, because you did select all of the medical plans being offered. So we were just calling to verify which medical plan you wanted. Um, if you will, please give us a call back as soon as possible so we can verify, uh, the medical plan that you're wanting. Our phone number is 886-5373. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Since we're unsure as of right now, we are gonna roll you into the Stay Healthy MEC as well as the Ensure Plus Basics, um, for employee only, along with the additional options that you selected, the dental, short-term disability, term life, vision, critical illness, group accident, behavioral health and the IDX, uh,

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