## Transcript: VICTORIA Taylor-5258013620355072-5227721081798656

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card™. This is Victoria. How can I help you? Hi there, Victoria. I just received a call from here. I was wondering if anybody was looking for a Desmond Riggins? Uh, I'm not sure. We work for multiple staffing agencies across the state, so this- Ah. ... would just be for, like, medical insurance that they offer. Oh, okay. I'm sorry about that. No worries. Did you need help with anything else? Uh, no, ma'am. Okay. You have a wonderful day. All right. You have a good one. You too. Bye-bye.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits on a Card™. This is Victoria. How can I help you?

Speaker speaker\_2: Hi there, Victoria. I just received a call from here. I was wondering if anybody was looking for a Desmond Riggins?

Speaker speaker\_1: Uh, I'm not sure. We work for multiple staffing agencies across the state, so this-

Speaker speaker\_2: Ah.

Speaker speaker\_1: ... would just be for, like, medical insurance that they offer.

Speaker speaker\_2: Oh, okay. I'm sorry about that.

Speaker speaker\_1: No worries. Did you need help with anything else?

Speaker speaker\_2: Uh, no, ma'am.

Speaker speaker\_1: Okay. You have a wonderful day.

Speaker speaker\_2: All right. You have a good one. You too.

Speaker speaker\_1: Bye-bye.