

Transcript: VICTORIA

Taylor-5243082377052160-6107885115064320

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 9-1-2-3-2-3-9-2-0-0. Hey, this message is for Jake. This is Victoria with Benefits on a Card. We administer medical insurance for TRC Staffing and we did receive a enrollment form that you signed and dated on the 12th of March. Um, it looks like you're requesting a few different plans for you and your family. Um, we're just calling because it looks like as far as medical you did select three different medical plans, the MEC TeleRX, the VIP Plus, and the MEC Enhance. Unfortunately, you cannot have both MEC plans. Um, so as of right now, we are just gonna enroll you into the MEC TeleRX as well as the VIP Plus for employee plus family along with the additional add-ons that you selected, the dental, term life, vision, critical illness, group accident, behavioral health, the IDx Social Plus, and the virtual primary care. Um, if this is not what you're wanting to enroll into, please give us a call back as soon as possible. Our phone number is 844-878-4531. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or hang up. To replay your... Your message has been sent. Thank you for calling. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 9-1-2-3-2-3-9-2-0-0.

Speaker speaker_1: Hey, this message is for Jake. This is Victoria with Benefits on a Card. We administer medical insurance for TRC Staffing and we did receive a enrollment form that you signed and dated on the 12th of March. Um, it looks like you're requesting a few different plans for you and your family. Um, we're just calling because it looks like as far as medical you did select three different medical plans, the MEC TeleRX, the VIP Plus, and the MEC Enhance. Unfortunately, you cannot have both MEC plans. Um, so as of right now, we are just gonna enroll you into the MEC TeleRX as well as the VIP Plus for employee plus family along with the additional add-ons that you selected, the dental, term life, vision, critical illness, group accident, behavioral health, the IDx Social Plus, and the virtual primary care. Um, if this is not what you're wanting to enroll into, please give us a call back as soon as possible. Our phone number is 844-878-4531. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

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