

Transcript: VICTORIA

Taylor-5235168669646848-5359633575493632

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yeah, I'm, uh, calling to enroll, enroll in the benefits. Okay. What's the name of the agency you work for? Uh, Partners Personnel. And the last four of your Social? 2085. And your first and last name? Darin Levy. Okay. Do you mind verifying your address and date of birth? Uh, yes, uh, 2605 Progress Walk Trail, Chennevi, Georgia 30078. And, uh, my birthday is, um, 3/13, uh, 1981. Okay. And then email's gonna be first and last name at yahoo.com? Uh, yes. Okay. Um, let's see. Do you know what specific plans you're wanting? Uh, no, I'm not sure. I was sent the text so I was just, uh, I'm just calling, uh, from the number that they left. What kind of plans do you have- So there's, um- ... I mean, uh... Yeah, there's multiple, uh, plans to choose from. What I can do is I can email you a copy of the benefits guide so you can look over that. Um, it'll- Okay. ... go over all the plans, what they cover and how much they cost. And then once you make a decision, you can call us back. It looks like you have- Okay. ... until the, uh, 5th of March to get enrolled. Oh, okay. All right, that's fine. All right. So I will send that information to your email. Um, was there anything, like maybe you had questions on in the meantime? Uh, no, I'll just go over the, uh, just go over everything and I'll just, um, get back to you. Okay. That's fine. All righty, so you should be getting that email here in a few seconds, but I hope you have a wonderful day. Okay. You- you do the same. Uh, bye. Thank you. Bye-bye. Yeah.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Yeah, I'm, uh, calling to enroll, enroll in the benefits.

Speaker speaker_0: Okay. What's the name of the agency you work for?

Speaker speaker_1: Uh, Partners Personnel.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: 2085.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Darin Levy.

Speaker speaker_0: Okay. Do you mind verifying your address and date of birth?

Speaker speaker_1: Uh, yes, uh, 2605 Progress Walk Trail, Chennevi, Georgia 30078. And, uh, my birthday is, um, 3/13, uh, 1981.

Speaker speaker_0: Okay. And then email's gonna be first and last name at yahoo.com?

Speaker speaker_1: Uh, yes.

Speaker speaker_0: Okay. Um, let's see. Do you know what specific plans you're wanting?

Speaker speaker_1: Uh, no, I'm not sure. I was sent the text so I was just, uh, I'm just calling, uh, from the number that they left. What kind of plans do you have-

Speaker speaker_0: So there's, um-

Speaker speaker_1: ... I mean, uh...

Speaker speaker_0: Yeah, there's multiple, uh, plans to choose from. What I can do is I can email you a copy of the benefits guide so you can look over that. Um, it'll-

Speaker speaker_1: Okay.

Speaker speaker_0: ... go over all the plans, what they cover and how much they cost. And then once you make a decision, you can call us back. It looks like you have-

Speaker speaker_1: Okay.

Speaker speaker_0: ... until the, uh, 5th of March to get enrolled.

Speaker speaker_1: Oh, okay. All right, that's fine.

Speaker speaker_0: All right. So I will send that information to your email. Um, was there anything, like maybe you had questions on in the meantime?

Speaker speaker_1: Uh, no, I'll just go over the, uh, just go over everything and I'll just, um, get back to you.

Speaker speaker_0: Okay. That's fine. All righty, so you should be getting that email here in a few seconds, but I hope you have a wonderful day.

Speaker speaker_1: Okay. You- you do the same. Uh, bye.

Speaker speaker_0: Thank you. Bye-bye.

Speaker speaker_1: Yeah.