

Transcript: VICTORIA

Taylor-5233895106199552-6304543781994496

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hey, how are you? Uh, my name is Britiska McCain, and I was calling to see can I enroll in, um, healthcare benefits, uh, with partners and 401K? Um, so we don't handle the 401K. I'm not sure who does but, um, someone at your, like, your employer would know for sure. But the- Okay. ... medical insurance, we do administer that. Um, what's the name of the agency you're working through? Partners Personnel. Okay. And do you know, like, what specifically you're wanting to enroll into or what's being offered? Uh, no, not really. I just got a message that said we had 30 days from the first paycheck and I was like, "Let me go ahead and get enrolled." Um, I, I have asthma, um, and eczema, so I, I just need something for that, like, something where I can get my medications and won't have to pay too much out of pocket. If that'd kind of help. I mean, I don't know what the... Yeah. Unfortunately with us just being administers, I'm not able to suggest a plan based off of that. I, I mean, we just can't suggest plans in general. But what I can do for you is I can, um, send you a copy of the benefits guide and it'll lay out all the plans being offered, what they cover and how much they cost. Okay. Um, and then once you know specifically what you want to enroll into, you can call us back and we can get you enrolled from there. Okay, that'll be fine. What would be a good email to send that to? It'd be BRI... B as in ball, R as in robber, I as in igloo, T as in Tom, I as in igloo, S as in Sam, K as in cam, A as in Ashley, Britiska1992 at gmail.com. All right, so B-R-I-T-I-S-K-A 1992 at gmail? Yes, ma'am. All righty. I'll send that to you there. And are you a new hire with them? Um, yes, ma'am. I've been there, uh, working with them for, like, two weeks coming in. Yesterday on the 10th. Okay. Gotcha. So yeah, they typically just, uh, give you 30 days from the date of your first check to get enrolled. So, um, as soon as you know what you want to enroll into, just give us a call back and we can help you from there. Okay, thank you. You're welcome. Have a good day.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Hey, how are you? Uh, my name is Britiska McCain, and I was calling to see can I enroll in, um, healthcare benefits, uh, with partners and 401K?

Speaker speaker_0: Um, so we don't handle the 401K. I'm not sure who does but, um, someone at your, like, your employer would know for sure. But the-

Speaker speaker_1: Okay.

Speaker speaker_0: ... medical insurance, we do administer that. Um, what's the name of the agency you're working through?

Speaker speaker_1: Partners Personnel.

Speaker speaker_0: Okay. And do you know, like, what specifically you're wanting to enroll into or what's being offered?

Speaker speaker_1: Uh, no, not really. I just got a message that said we had 30 days from the first paycheck and I was like, "Let me go ahead and get enrolled." Um, I, I have asthma, um, and eczema, so I, I just need something for that, like, something where I can get my medications and won't have to pay too much out of pocket. If that'd kind of help. I mean, I don't know what the...

Speaker speaker_0: Yeah. Unfortunately with us just being administers, I'm not able to suggest a plan based off of that. I, I mean, we just can't suggest plans in general. But what I can do for you is I can, um, send you a copy of the benefits guide and it'll lay out all the plans being offered, what they cover and how much they cost.

Speaker speaker_1: Okay.

Speaker speaker_0: Um, and then once you know specifically what you want to enroll into, you can call us back and we can get you enrolled from there.

Speaker speaker_1: Okay, that'll be fine.

Speaker speaker_0: What would be a good email to send that to?

Speaker speaker_1: It'd be BRI... B as in ball, R as in robber, I as in igloo, T as in Tom, I as in igloo, S as in Sam, K as in cam, A as in Ashley, Britiska1992 at gmail.com.

Speaker speaker_0: All right, so B-R-I-T-I-S-K-A 1992 at gmail?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: All righty. I'll send that to you there. And are you a new hire with them?

Speaker speaker_1: Um, yes, ma'am. I've been there, uh, working with them for, like, two weeks coming in. Yesterday on the 10th.

Speaker speaker_0: Okay. Gotcha. So yeah, they typically just, uh, give you 30 days from the date of your first check to get enrolled. So, um, as soon as you know what you want to enroll into, just give us a call back and we can help you from there.

Speaker speaker_1: Okay, thank you.

Speaker speaker_0: You're welcome. Have a good day.