

Transcript: VICTORIA

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Full Transcript

Thank you for calling Benefits in a Card. This is Victoria. How can I help you? Yeah, Victoria. Um, my money was on the card. It was 534... \$534 and I only got, uh, 300 out, and it's supposed to be \$900, supposed to be 200 that is not on there. Okay. Are you trying to contact a bank? Because this is, um, this is Benefits in a Card. We're like benefits administrators for staffing agencies. Yeah, but for parents? Yeah, so this is for- Can you- ... their medical insurance, not the, uh- Oh, okay. ... not the- Yeah. Okay, thank you. You're welcome.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Victoria. How can I help you?

Speaker speaker_1: Yeah, Victoria. Um, my money was on the card. It was 534... \$534 and I only got, uh, 300 out, and it's supposed to be \$900, supposed to be 200 that is not on there.

Speaker speaker_0: Okay. Are you trying to contact a bank? Because this is, um, this is Benefits in a Card. We're like benefits administrators for staffing agencies.

Speaker speaker_1: Yeah, but for parents?

Speaker speaker_0: Yeah, so this is for-

Speaker speaker_1: Can you-

Speaker speaker_0: ... their medical insurance, not the, uh-

Speaker speaker_1: Oh, okay.

Speaker speaker_0: ... not the- Yeah.

Speaker speaker_1: Okay, thank you.

Speaker speaker_0: You're welcome.