

Transcript: VICTORIA

Taylor-5214999880581120-5188060235087872

Full Transcript

Thank you for calling Benefits on a Card-. This is Victoria. How can I help you? Uh, I was just wondering if my insurance was still active. Okay. Let me, uh, check on that for you. What's the name of the agency you work for? MAU. Okay. And the last four of your social? 8931. And your first and last name? Batrez Graham. Okay. Do you mind verifying your address and date of birth? 507 1st Avenue, Augusta, Georgia, 30904. January 25th, 2001. Phone number is 706-306-9406? Yes. And then email is first name last initial @gmail.com? Yes, ma'am. Okay. Um, I don't see that it's currently active. Looks like the last day you had active coverage was on the 9th of March. Okay. All right. Thank- Was that all that you needed help with? Yes, ma'am. Okay. You have a wonderful day. All right.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card-. This is Victoria. How can I help you?

Speaker speaker_2: Uh, I was just wondering if my insurance was still active.

Speaker speaker_0: Okay. Let me, uh, check on that for you. What's the name of the agency you work for?

Speaker speaker_2: MAU.

Speaker speaker_0: Okay. And the last four of your social?

Speaker speaker_2: 8931.

Speaker speaker_0: And your first and last name?

Speaker speaker_2: Batrez Graham.

Speaker speaker_0: Okay. Do you mind verifying your address and date of birth?

Speaker speaker_2: 507 1st Avenue, Augusta, Georgia, 30904. January 25th, 2001.

Speaker speaker_0: Phone number is 706-306-9406?

Speaker speaker_2: Yes.

Speaker speaker_0: And then email is first name last initial @gmail.com?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_0: Okay. Um, I don't see that it's currently active. Looks like the last day you had active coverage was on the 9th of March.

Speaker speaker_2: Okay. All right. Thank-

Speaker speaker_0: Was that all that you needed help with?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_0: Okay. You have a wonderful day.

Speaker speaker_2: All right.