

## **Transcript: VICTORIA**

**Taylor-5180909071319040-5851699009765376**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card,. This is Victoria. How can I help you? Uh, Victoria, I wanted to opt out of insurance with Clurge Staffing. Okay. Uh, what's the last four of your Social? 4564. And your first and last name? Tiffany Terry. Okay. Uh, do you mind verifying your address and date of birth? 202 8th Street, Greenville, South Carolina, 29609. 9/4/1980. And then, uh, phone number is 690-9180? Yes. And then email is tiff.tsterry@gmail.com? Correct. Okay. And you're wanting to decline, correct? Yes. All righty. Did you need help with anything else? I didn't. Thank you. Yes, ma'am. You have a good day. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits on a Card,. This is Victoria. How can I help you?

Speaker speaker\_2: Uh, Victoria, I wanted to opt out of insurance with Clurge Staffing.

Speaker speaker\_1: Okay. Uh, what's the last four of your Social?

Speaker speaker\_2: 4564.

Speaker speaker\_1: And your first and last name?

Speaker speaker\_2: Tiffany Terry.

Speaker speaker\_1: Okay. Uh, do you mind verifying your address and date of birth?

Speaker speaker\_2: 202 8th Street, Greenville, South Carolina, 29609. 9/4/1980.

Speaker speaker\_1: And then, uh, phone number is 690-9180?

Speaker speaker\_2: Yes.

Speaker speaker\_1: And then email is tiff.tsterry@gmail.com?

Speaker speaker\_2: Correct.

Speaker speaker\_1: Okay. And you're wanting to decline, correct?

Speaker speaker\_2: Yes.

Speaker speaker\_1: All righty. Did you need help with anything else?

Speaker speaker\_2: I didn't. Thank you.

Speaker speaker\_1: Yes, ma'am. You have a good day.

Speaker speaker\_2: Bye-bye.