

Transcript: VICTORIA

Taylor-5170600101756928-5996432856662016

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hey, this is Marquis. I'm trying to, um, locate my, um, 72 form from, um, Bridge. It's friend. Okay. So you would need to reach out to your employer directly. Uh, we just administer the medical insurance. Okay. Do you have a number? I don't. Uh, we work for multiple staffing agencies across the state, so we don't have the local numbers. All right. Thank you. You're welcome. Have a good day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Hey, this is Marquis. I'm trying to, um, locate my, um, 72 form from, um, Bridge. It's friend.

Speaker speaker_1: Okay. So you would need to reach out to your employer directly. Uh, we just administer the medical insurance.

Speaker speaker_2: Okay. Do you have a number?

Speaker speaker_1: I don't. Uh, we work for multiple staffing agencies across the state, so we don't have the local numbers.

Speaker speaker_2: All right. Thank you.

Speaker speaker_1: You're welcome. Have a good day.

Speaker speaker_2: You too.