

Transcript: VICTORIA

Taylor-5156449377501184-5226373156356096

Full Transcript

Your call may be monitored- Okay. ... or recorded for quality assurance purposes. Hello? Marcos? Yes. Hey, it's with Benefits and a Card. I'm not sure why the call disconnected, but I just wanted to give you a call back and let you know I was able to send those to your email. Okay, so they're sent to my email? All right. Yes, sir. Uh, so that, that was- I will Sorry. Was that, um, the, just the... You said it was just the vision and the dental? No, I sent all of them. All of them? Medical, dental and vision, yeah. Awesome, okay. Um, now I am seeing that I just got a failure notice, so I want to make sure I have your email correct. Is it m as in Mary, C-r-u-z, 151@hotmail? Yeah, okay. Well, look, let's do th- this. This, 'cause that email's like an old email, can I update it? Um, and give you a different email, or... Yeah, what would be the best email to send it to you? Uh, okay, hold on. Give me a second. Uh, let's send it to, um, it's, uh, it's Tazz, T-A-Z-Z, um, 444, um, mania, at, uh, gmail.com. Okay, do you mind spelling mania for me? Uh, M-A-N-I-A. Okay, so it's Tazz, T-A-Z-Z, and then the number's 444mania, M-A-N-I-A, @gmail.com? Yes, please. Yes. Okay. I will forward it over to that email and we should be good to go from there. All right, thank you. You're welcome. Have a good day. You too. Thank you. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored-

Speaker speaker_1: Okay.

Speaker speaker_0: ... or recorded for quality assurance purposes.

Speaker speaker_1: Hello?

Speaker speaker_2: Marcos?

Speaker speaker_1: Yes.

Speaker speaker_2: Hey, it's with Benefits and a Card. I'm not sure why the call disconnected, but I just wanted to give you a call back and let you know I was able to send those to your email.

Speaker speaker_1: Okay, so they're sent to my email? All right.

Speaker speaker_2: Yes, sir.

Speaker speaker_1: Uh, so that, that was-

Speaker speaker_2: I will Sorry. Was that, um, the, just the... You said it was just the vision and the dental? No, I sent all of them.

Speaker speaker_1: All of them?

Speaker speaker_2: Medical, dental and vision, yeah.

Speaker speaker_1: Awesome, okay.

Speaker speaker_2: Um, now I am seeing that I just got a failure notice, so I want to make sure I have your email correct. Is it m as in Mary, C-r-u-z, 151@hotmail?

Speaker speaker_1: Yeah, okay. Well, look, let's do th- this. This, 'cause that email's like an old email, can I update it? Um, and give you a different email, or...

Speaker speaker_2: Yeah, what would be the best email to send it to you?

Speaker speaker_1: Uh, okay, hold on. Give me a second. Uh, let's send it to, um, it's, uh, it's Tazz, T-A-Z-Z, um, 444, um, mania, at, uh, gmail.com.

Speaker speaker_2: Okay, do you mind spelling mania for me?

Speaker speaker_1: Uh, M-A-N-I-A.

Speaker speaker_2: Okay, so it's Tazz, T-A-Z-Z, and then the number's 444mania, M-A-N-I-A, @gmail.com?

Speaker speaker_1: Yes, please. Yes.

Speaker speaker_2: Okay. I will forward it over to that email and we should be good to go from there.

Speaker speaker_1: All right, thank you.

Speaker speaker_2: You're welcome. Have a good day.

Speaker speaker_1: You too.

Speaker speaker_2: Thank you. Bye-bye.

Speaker speaker_1: Bye-bye.