Transcript: VICTORIA Taylor-5144172882771968-5757985533411328

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yeah, Victoria. I've got a check from you, from you guys about something for 30 days for my old job. Okay. This would be for medical insurance, uh, with- Oh, okay. ... the name of- I'm no longer there, though. Uh, my name is Donald Todd. Okay. Um, what's the name of the agency you worked through? Uh-I'm through, uh, Man- I worked through, uh, ManCan. No, I think that's ManCamp or something like that. And then I was working at this other factory, uh, the old Dunn's Plastic. I can't remember the new name of it. Okay. So- But you no longer work with them, you said? N-no. I no longer... The only thing I'm doing is the temp service work in downtown Asheville. No, I... Hold on. I, I just have to speak real quick and find the name of the company I work for some service I'm doing now. Bear with me. I can't read that good that's why I called to find out what this is about. Okay. M-A-N- M-A-N-C-A-N, the temp service I'm doing right now. ManCan? Yeah, that's the only one I'm through right now, is the temp service. Okay. But before that, I was working at a factory, the old Dunn's Plastic in Asheville on State Road. Okay. So, um, I know that we administer the medical insurance through ManCan. Um, they-Yeah. ... typically give you 30 days from the date of your first check to get enrolled if you're enrolling- Oh, I'm not... No, I'm not interested still. Okay. Do you need help- Okay. ... with anything else? Nope. I just wanted to find out what it was about. Gotcha. All right? Thank you. You have a good day. You too. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Yeah, Victoria. I've got a check from you, from you guys about something for 30 days for my old job.

Speaker speaker_1: Okay. This would be for medical insurance, uh, with-

Speaker speaker_2: Oh, okay.

Speaker speaker_1: ... the name of-

Speaker speaker_2: I'm no longer there, though. Uh, my name is Donald Todd.

Speaker speaker_1: Okay. Um, what's the name of the agency you worked through? Uh-

Speaker speaker_2: I'm through, uh, Man- I worked through, uh, ManCan. No, I think that's ManCamp or something like that. And then I was working at this other factory, uh, the old Dunn's Plastic. I can't remember the new name of it.

Speaker speaker_1: Okay.

Speaker speaker_2: So-

Speaker speaker_1: But you no longer work with them, you said?

Speaker speaker_2: N- no. I no longer... The only thing I'm doing is the temp service work in downtown Asheville. No, I... Hold on. I, I just have to speak real quick and find the name of the company I work for some service I'm doing now. Bear with me. I can't read that good that's why I called to find out what this is about.

Speaker speaker_1: Okay.

Speaker speaker_2: M-A-N- M-A-N-C-A-N, the temp service I'm doing right now.

Speaker speaker_1: ManCan?

Speaker speaker_2: Yeah, that's the only one I'm through right now, is the temp service.

Speaker speaker_1: Okay.

Speaker speaker_2: But before that, I was working at a factory, the old Dunn's Plastic in Asheville on State Road.

Speaker speaker_1: Okay. So, um, I know that we administer the medical insurance through ManCan. Um, they-

Speaker speaker_2: Yeah.

Speaker speaker_1: ... typically give you 30 days from the date of your first check to get enrolled if you're enrolling-

Speaker speaker_2: Oh, I'm not... No, I'm not interested still.

Speaker speaker_1: Okay. Do you need help-

Speaker speaker_2: Okay.

Speaker speaker_1: ... with anything else?

Speaker speaker_2: Nope. I just wanted to find out what it was about.

Speaker speaker_1: Gotcha.

Speaker speaker_2: All right? Thank you.

Speaker speaker_1: You have a good day.

Speaker speaker_2: You too. Bye-bye.

Speaker speaker_1: Bye-bye.