

Transcript: VICTORIA

Taylor-5140515758587904-5557061081415680

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yes, ma'am. I work for, um, Michelin 3MAU at U.S., US1 and I was trying to find out, um, what doctors are in y'all network? Um, so I personally wouldn't have that information, but I can give you a phone number to call or a website to go on to. Um, are you just trying to find, like, a medical provider? Yes, ma'am. Like a -- I would like, like to get a primary doctor. Okay. Um, so you can either go onto multiplan.com or I can give you their phone number and they can help you find a provider. Okay, what's, what's the phone number? Sure. Um, let's see. It is 800- ... 457- Okay. 1-800-547- Uh-huh. 1403. 1403. Okay. Sure. Thank you. You're welcome. Have a good day. I like you do same. Thank you. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Yes, ma'am. I work for, um, Michelin 3MAU at U.S., US1 and I was trying to find out, um, what doctors are in y'all network?

Speaker speaker_1: Um, so I personally wouldn't have that information, but I can give you a phone number to call or a website to go on to. Um, are you just trying to find, like, a medical provider?

Speaker speaker_2: Yes, ma'am. Like a -- I would like, like to get a primary doctor.

Speaker speaker_1: Okay. Um, so you can either go onto multiplan.com or I can give you their phone number and they can help you find a provider.

Speaker speaker_2: Okay, what's, what's the phone number?

Speaker speaker_1: Sure. Um, let's see. It is 800- ... 457-

Speaker speaker_2: Okay. 1-800-547-

Speaker speaker_1: Uh-huh. 1403.

Speaker speaker_2: 1403. Okay.

Speaker speaker_1: Sure.

Speaker speaker_2: Thank you.

Speaker speaker_1: You're welcome. Have a good day.

Speaker speaker_2: I like you do same.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_2: Bye-bye.