

Transcript: VICTORIA

Taylor-5121497324634112-5996984095784960

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card, this is Victoria. How can I help you? Hi, Victoria. I was just calling to see if it's possible for you to send me, um, a list of people in my network. Um, I tried to do it online and I just kinda got lost in it, so I just wanted to see if you could help me find, um, a specific, uh, like a OBGYN and then whoever's in my dental and vision network. Okay. Um, so we're just the benefits administrators. We don't have access to that information, but I can, um, I can give you phone numbers to call. It's gonna be different for medical and vision, uh, and dental. Okay. Can I actually ask, um... Let me see. Because I think I have a number here, like the medical one is, like, 1-800-457-1403. Yeah. That's for a multi plan. Okay. And then the dental is 800-290-0523? Yep. Mm-hmm. And then vision is 800-615-1883? Um, I have a different phone number for vision. I have, uh, 855-638-3931. Okay. Okay, I got it. Thank you so much. You're welcome. All right, bye-bye. Buh-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card, this is Victoria. How can I help you?

Speaker speaker_2: Hi, Victoria. I was just calling to see if it's possible for you to send me, um, a list of people in my network. Um, I tried to do it online and I just kinda got lost in it, so I just wanted to see if you could help me find, um, a specific, uh, like a OBGYN and then whoever's in my dental and vision network.

Speaker speaker_1: Okay. Um, so we're just the benefits administrators. We don't have access to that information, but I can, um, I can give you phone numbers to call. It's gonna be different for medical and vision, uh, and dental.

Speaker speaker_2: Okay. Can I actually ask, um... Let me see. Because I think I have a number here, like the medical one is, like, 1-800-457-1403.

Speaker speaker_1: Yeah. That's for a multi plan.

Speaker speaker_2: Okay. And then the dental is 800-290-0523?

Speaker speaker_1: Yep. Mm-hmm.

Speaker speaker_2: And then vision is 800-615-1883?

Speaker speaker_1: Um, I have a different phone number for vision. I have, uh, 855-638-3931.

Speaker speaker_2: Okay. Okay, I got it. Thank you so much.

Speaker speaker_1: You're welcome.

Speaker speaker_2: All right, bye-bye.

Speaker speaker_1: Buh-bye.