

Transcript: VICTORIA

Taylor-5117761281638400-5344192158810112

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, is this Glenn Williams? Hello? Yes. Hey, is this Glenn Williams? Yes. Hey, this is Victoria with Benefits on a Card. Uh, we administer the medical insurance for Surge Staffing. Medical insurance? Yeah, the medical insurance being offered through Surge Staffing. Um, I'm just calling because it looks like you're enrolled into one of the medical plans and we tried to send you the ID card for it, but we got a, um, we got it returned back to us. So I was trying to verify your address- No, I'm not working at Surge right now. Okay. Are you no longer working with them? No, I done found me another job. Okay. All righty. Well, I'll make a note of that. Okay. Thank you. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, is this Glenn Williams? Hello?

Speaker speaker_2: Yes.

Speaker speaker_1: Hey, is this Glenn Williams?

Speaker speaker_2: Yes.

Speaker speaker_1: Hey, this is Victoria with Benefits on a Card. Uh, we administer the medical insurance for Surge Staffing.

Speaker speaker_2: Medical insurance?

Speaker speaker_1: Yeah, the medical insurance being offered through Surge Staffing. Um, I'm just calling because it looks like you're enrolled into one of the medical plans and we tried to send you the ID card for it, but we got a, um, we got it returned back to us. So I was trying to verify your address-

Speaker speaker_2: No, I'm not working at Surge right now.

Speaker speaker_1: Okay. Are you no longer working with them?

Speaker speaker_2: No, I done found me another job.

Speaker speaker_1: Okay. All righty. Well, I'll make a note of that.

Speaker speaker_2: Okay.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_2: Bye-bye.