

Transcript: VICTORIA

Taylor-5113261565722624-6638916862263296

Full Transcript

Thank you for calling Bennett's Group. Can I take your first and last name? Yes. Yes, uh, I was calling about, uh, the insurance. Okay. What's the name of the agent do you work for? I work for, um... oh, shit, let's see. Surge. Okay. And the last four of your Social? 8497. And your first and last name? First name Thomas, last name Mackey, M-A-C-K-E-Y, Junior. Okay. Do you mind verifying your address and date of birth? Um, 159 Watley Street, Longmore, Alabama. 36266. Uh, November 5th, 1965. Okay. It looks like I have your mailing address as PO Box 951. Oh. Yeah. Does that need to be updated? Yeah, that's it. Yeah. That's my PO box. Okay. And then phone number 256-322-0793? Yeah. And then email is thomasmackeyjr@icloud.com. Yes. Okay. Are you wanting to opt out of the auto-enrollment, or what is actually- Yeah, I do. Yeah, I want to opt out. All righty. I will take care of that for you. Do you need help with anything else? Uh, no, ma'am. All righty. You have a wonderful day. Okay, you too. Bye-bye. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Bennett's Group. Can I take your first and last name?

Speaker speaker_1: Yes. Yes, uh, I was calling about, uh, the insurance.

Speaker speaker_0: Okay. What's the name of the agent do you work for?

Speaker speaker_1: I work for, um... oh, shit, let's see. Surge.

Speaker speaker_0: Okay. And the last four of your Social?

Speaker speaker_1: 8497.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: First name Thomas, last name Mackey, M-A-C-K-E-Y, Junior.

Speaker speaker_0: Okay. Do you mind verifying your address and date of birth?

Speaker speaker_1: Um, 159 Watley Street, Longmore, Alabama. 36266. Uh, November 5th, 1965.

Speaker speaker_0: Okay. It looks like I have your mailing address as PO Box 951.

Speaker speaker_1: Oh. Yeah.

Speaker speaker_0: Does that need to be updated?

Speaker speaker_1: Yeah, that's it. Yeah. That's my PO box.

Speaker speaker_0: Okay. And then phone number 256-322-0793?

Speaker speaker_1: Yeah.

Speaker speaker_0: And then email is thomasmackeyjr@icloud.com.

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. Are you wanting to opt out of the auto-enrollment, or what is actually-

Speaker speaker_1: Yeah, I do. Yeah, I want to opt out.

Speaker speaker_0: All righty. I will take care of that for you. Do you need help with anything else?

Speaker speaker_1: Uh, no, ma'am.

Speaker speaker_0: All righty. You have a wonderful day.

Speaker speaker_1: Okay, you too. Bye-bye.

Speaker speaker_0: Thank you. Bye-bye.