

Transcript: VICTORIA

Taylor-5097588288569344-4919706983514112

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yeah, my name is Bill. I, uh, I work with Surge or through Surge and I'm calling to cancel, uh, opt out of the, the, your healthcare. Okay. What's the four digits of your social? 8854. And your first and last name again? Will- William Carver. C-A-R-V as in Victor, V-R. Okay. And if you'll verify your address and date of birth. I'm sorry? If you'll please verify your mailing address and date of birth. I was born in '81 and I live at 328 1/2 West Sandusky. Okay. So what's the day and, uh, year, or day and month of your date of birth? Uh, August 21st. Okay. Phone number 937-441-4502. That's accurate. And then email is fir- or I'm sorry, B and then your last name 024 at gmail.com? Uh, yeah. All right. And you're wanting to decline the coverage. Correct? Correct. All righty. I will go ahead and decline it for you. Do you need help with anything else? Not that I know of. All righty. You have a wonderful day. All right. Thank you.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Yeah, my name is Bill. I, uh, I work with Surge or through Surge and I'm calling to cancel, uh, opt out of the, the, your healthcare.

Speaker speaker_0: Okay. What's the four digits of your social?

Speaker speaker_1: 8854.

Speaker speaker_0: And your first and last name again?

Speaker speaker_1: Will- William Carver. C-A-R-V as in Victor, V-R.

Speaker speaker_0: Okay. And if you'll verify your address and date of birth.

Speaker speaker_1: I'm sorry?

Speaker speaker_0: If you'll please verify your mailing address and date of birth.

Speaker speaker_1: I was born in '81 and I live at 328 1/2 West Sandusky.

Speaker speaker_0: Okay. So what's the day and, uh, year, or day and month of your date of birth?

Speaker speaker_1: Uh, August 21st.

Speaker speaker_0: Okay. Phone number 937-441-4502.

Speaker speaker_1: That's accurate.

Speaker speaker_0: And then email is fir- or I'm sorry, B and then your last name 024 at gmail.com?

Speaker speaker_1: Uh, yeah.

Speaker speaker_0: All right. And you're wanting to decline the coverage. Correct?

Speaker speaker_1: Correct.

Speaker speaker_0: All righty. I will go ahead and decline it for you. Do you need help with anything else?

Speaker speaker_1: Not that I know of.

Speaker speaker_0: All righty. You have a wonderful day.

Speaker speaker_1: All right. Thank you.