

Transcript: VICTORIA

Taylor-5056371375783936-4805928288567296

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yes, um, I was calling to see if I had, um, insurance through Partners Personnel? Okay. Uh, what's the last four of your Social? 0344. And your first and last name? Shannon Jordan. I'm sorry, what was your first and last name? Shannon Jordan. Okay, I- I'm sorry, the phone's just breaking up, did you say first name is Devin? I'm sorry, let me put my, my phone on. Okay, Shannon Jordan. First name is Shannon and last name is Jordan? Yes, ma'am. Okay. Uh, do you mind verifying your address and date of birth? Um, address is 695 Whisper Trail, um, Parkdale, Georgia. And you said birthday, uh, June 18th, 1975. Phone number is 706-509-7020? Yes, ma'am. Email is sjordan.64@yahoo.com? That's correct. Okay. Yeah, I don't see that you're currently enrolled into anything. Okay. Um... Okay. All right. Thank you. That's all I needed to know. Gotcha. You have a wonderful day. You too. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Yes, um, I was calling to see if I had, um, insurance through Partners Personnel?

Speaker speaker_0: Okay. Uh, what's the last four of your Social?

Speaker speaker_1: 0344.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Shannon Jordan.

Speaker speaker_0: I'm sorry, what was your first and last name?

Speaker speaker_1: Shannon Jordan.

Speaker speaker_0: Okay, I- I'm sorry, the phone's just breaking up, did you say first name is Devin?

Speaker speaker_1: I'm sorry, let me put my, my phone on. Okay, Shannon Jordan.

Speaker speaker_0: First name is Shannon and last name is Jordan?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: Okay. Uh, do you mind verifying your address and date of birth?

Speaker speaker_1: Um, address is 695 Whisper Trail, um, Parkdale, Georgia. And you said birthday, uh, June 18th, 1975.

Speaker speaker_0: Phone number is 706-509-7020?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: Email is sjordan.64@yahoo.com?

Speaker speaker_1: That's correct.

Speaker speaker_0: Okay. Yeah, I don't see that you're currently enrolled into anything.

Speaker speaker_1: Okay. Um... Okay. All right. Thank you. That's all I needed to know.

Speaker speaker_0: Gotcha. You have a wonderful day.

Speaker speaker_1: You too.

Speaker speaker_0: Thank you. Bye-bye.