

Transcript: VICTORIA

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Full Transcript

Thank you for calling Benefits at Star. This is Victoria. How can I help you? Uh, yes, ma'am. Uh, I was trying to, uh, get my, account number. Okay. Your account... Do, do you mean, like... Are you calling for medical insurance? Oh, I called the wrong number. I'm sorry. You're fine.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits at Star. This is Victoria. How can I help you?

Speaker speaker_1: Uh, yes, ma'am. Uh, I was trying to, uh, get my, account number.

Speaker speaker_0: Okay. Your account... Do, do you mean, like... Are you calling for medical insurance?

Speaker speaker_1: Oh, I called the wrong number. I'm sorry.

Speaker speaker_0: You're fine.