

Transcript: VICTORIA

Taylor-5040784394731520-6492932835950592

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Um, so I got a... I received a text message in reference to something that would be deducted out of my check for me to call this number to opt out. Okay. What's the, uh, name of the agency you work for? Uh, Carl- Carlson Stepping. Okay. And the, uh, last four of your social? 9245. And your first and last name? Jose Fuente. Do you mind verifying your address and date of birth? 735 International Boulevard, Apartment 93, Houston, Texas 77024. What- what else did you need? Your date of birth. 09/24/73. Okay. Phone number is 346-293-1546. Yes. Email is gonna be firstandlastname2844@gmail.com. Yes. Are you wanting to decline the coverage? Yes. All right. I will go ahead and decline it for you. Do you need help with anything else? No. Thank you very much. You have a wonderful day. You too.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Um, so I got a... I received a text message in reference to something that would be deducted out of my check for me to call this number to opt out.

Speaker speaker_0: Okay. What's the, uh, name of the agency you work for?

Speaker speaker_1: Uh, Carl- Carlson Stepping.

Speaker speaker_0: Okay. And the, uh, last four of your social?

Speaker speaker_1: 9245.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Jose Fuente.

Speaker speaker_0: Do you mind verifying your address and date of birth?

Speaker speaker_1: 735 International Boulevard, Apartment 93, Houston, Texas 77024. What- what else did you need?

Speaker speaker_0: Your date of birth.

Speaker speaker_1: 09/24/73.

Speaker speaker_0: Okay. Phone number is 346-293-1546.

Speaker speaker_1: Yes.

Speaker speaker_0: Email is gonna be firstandlastname2844@gmail.com.

Speaker speaker_1: Yes.

Speaker speaker_0: Are you wanting to decline the coverage?

Speaker speaker_1: Yes.

Speaker speaker_0: All right. I will go ahead and decline it for you. Do you need help with anything else?

Speaker speaker_1: No. Thank you very much.

Speaker speaker_0: You have a wonderful day.

Speaker speaker_1: You too.