

## **Transcript: VICTORIA**

**Taylor-5029068766232576-6358480061251584**

### **Full Transcript**

Your call may be monitored or reported for quality assurance purposes. 3-1-8-1-9-3-7-8-4 is not available. Hey, this message is for Dallas. This is Victoria with Benefits and a Card. We administer medical insurance for the Hamilton Reicher Group. And we did receive a enrollment form that you signed and dated on the 11th of March. Um, it looks like on the form you did select both, uh, MEC plans. Unfortunately, you cannot have both, so we were just calling to verify which plan you were wanting. Um, if you will, please give us a call back as soon as possible. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. If you're satisfied with the message, press one. To listen to your... To leave the number from which you are calling, press pound. To leave another callback num- Phone number 800-497-4856. If the number is correct, press one. To reenter the number, press two. To send your message with normal delivery, press one. To send... Thank you. Your message has been sent.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or reported for quality assurance purposes.

Speaker speaker\_1: 3-1-8-1-9-3-7-8-4 is not available.

Speaker speaker\_2: Hey, this message is for Dallas. This is Victoria with Benefits and a Card. We administer medical insurance for the Hamilton Reicher Group. And we did receive a enrollment form that you signed and dated on the 11th of March. Um, it looks like on the form you did select both, uh, MEC plans. Unfortunately, you cannot have both, so we were just calling to verify which plan you were wanting. Um, if you will, please give us a call back as soon as possible. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

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