## Transcript: VICTORIA Taylor-5028956126363648-5502092139610112

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. That's impossible. Show me. Thank you for calling- The kind of stuff that goes on, I mean... ...Benefits for the Poor. This is Victoria. How can I help you? I mean... Well, um, I'm calling to opt out of benefits. Okay. Uh, what's the name of the agency you work for? Crown Staffing. And the last four of your Social? 3516. Okay. And your first and last name? Jordan Emmorey. Emmorey is spelled E- M- M- O- R- E- Y. And do you mind verifying your address and date of birth? 40 Catherine Avenue, Florence, Kentucky 41042, and my date of birth is 8/29/1997. And then phone number 859-600-9765? Yes, ma'am. And then email is, uh, jordan51777@gmail.com? Yes, ma'am. Okay. And you're wanting to decline? Yeah. Okay. All righty. I'll go ahead and decline it for you, and you're good to go from here. All righty. Thank you. Thank you. Bye-bye. Bye-bye.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: That's impossible. Show me.

Speaker speaker\_2: Thank you for calling-

Speaker speaker\_1: The kind of stuff that goes on, I mean...

Speaker speaker\_2: ...Benefits for the Poor. This is Victoria. How can I help you?

Speaker speaker\_1: I mean...

Speaker speaker\_3: Well, um, I'm calling to opt out of benefits.

Speaker speaker\_2: Okay. Uh, what's the name of the agency you work for?

Speaker speaker\_3: Crown Staffing.

Speaker speaker\_2: And the last four of your Social?

Speaker speaker\_3: 3516.

Speaker speaker\_2: Okay. And your first and last name?

Speaker speaker\_3: Jordan Emmorey. Emmorey is spelled E- M- M- O- R- E- Y.

Speaker speaker\_2: And do you mind verifying your address and date of birth?

Speaker speaker\_3: 40 Catherine Avenue, Florence, Kentucky 41042, and my date of birth is 8/29/1997.

Speaker speaker\_2: And then phone number 859-600-9765?

Speaker speaker\_3: Yes, ma'am.

Speaker speaker\_2: And then email is, uh, jordan51777@gmail.com?

Speaker speaker\_3: Yes, ma'am.

Speaker speaker\_2: Okay. And you're wanting to decline?

Speaker speaker\_3: Yeah.

Speaker speaker\_2: Okay. All righty. I'll go ahead and decline it for you, and you're good to go from here.

Speaker speaker\_3: All righty. Thank you.

Speaker speaker\_2: Thank you. Bye-bye.

Speaker speaker\_3: Bye-bye.